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| **OM 302 Course Test 2 Roadmap** **as of 11/8/21** |

*Your professor reserves the right to make ongoing adjustments/changes*

 *to any part of this syllabus and/or class throughout the semester.*

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| Week  | **Class Content Quiz 2 and Test 2** | Assignments |
| **7**W: 10/13/ | **(T2LM1)-**Creativity and Innovation**(T2LM2)-**New Product Development Process\***(T2LM3)-**New Service Development Process* Design of Experience
* Self-service economy
* Quality and Design

Sample Problems | **Videos:*** Dr. Edvard DeBono
* Schwartz’s Deli
* Pizza Vending Kiosks
* IDEO-Deep Dive (process)
* 3-D printing and Robotics
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| **8**W: 10/20 | **(T2LM4)-**Statistical Process Control\***(T2LM5)-**Reliability and Design**(T2LM6)-**Learning CurvesSample Problems | **Videos:*** W. Edwards Deming
* Honda and SPC
* BMW and Quality
 |
| **9** W 10/27 | **(T2LM7)-**Total Quality Management\***Quiz 2** OverviewSample Problems | **Videos:*** The Lightbulb Conspiracy
* Patent for a Pig
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| **10**W: 11/3 | **Answers to the Quiz 2** to be uploaded by midnight on 11/7/21 (Sunday.)Specific instructions will follow.Sample Problems**Test 2** Overview |  |
| **11**W: 11/10 | Test 2 ReviewTest 2 Pretest**Answers to the Test 2** to be uploaded by midnight on 11/14/21 (Sunday.)Specific instructions will follow. |  |