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| **OM 302 Course Test 2 Roadmap**  **as of 11/8/21** |

*Your professor reserves the right to make ongoing adjustments/changes*

*to any part of this syllabus and/or class throughout the semester.*

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| Week | **Class Content Quiz 2 and Test 2** | Assignments |
| **7**  W: 10/13/ | **(T2LM1)-**Creativity and Innovation  **(T2LM2)-**New Product Development Process\*  **(T2LM3)-**New Service Development Process   * Design of Experience * Self-service economy * Quality and Design   Sample Problems | **Videos:**   * Dr. Edvard DeBono * Schwartz’s Deli * Pizza Vending Kiosks * IDEO-Deep Dive (process) * 3-D printing and Robotics |
| **8**  W: 10/20 | **(T2LM4)-**Statistical Process Control\*  **(T2LM5)-**Reliability and Design  **(T2LM6)-**Learning Curves  Sample Problems | **Videos:**   * W. Edwards Deming * Honda and SPC * BMW and Quality |
| **9**  W 10/27 | **(T2LM7)-**Total Quality Management\*  **Quiz 2** Overview  Sample Problems | **Videos:**   * The Lightbulb Conspiracy * Patent for a Pig |
| **10**  W: 11/3 | **Answers to the Quiz 2** to be uploaded by midnight on 11/7/21 (Sunday.)  Specific instructions will follow.  Sample Problems  **Test 2** Overview |  |
| **11**  W: 11/10 | Test 2 Review  Test 2 Pretest  **Answers to the Test 2** to be uploaded by midnight on 11/14/21 (Sunday.)  Specific instructions will follow. |  |