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| Week | **OM 302 F22**  **Thursday Section**  **Test 2 Roadmap 10/28/22** | Reference |
| **7**  Th: 10/13 | **(T2LM1)-**Creativity and Innovation  **(T2LM2)-**New Product Development Process\*  **(T2LM3)-**New Service Development Process   * Design of Experience * Self-service economy * Quality and Design   In-class exercise | **Videos:**   * Dr. Edvard DeBono * Schwartz’s Deli * Pizza Vending Kiosks * IDEO-Deep Dive (process) * 3-D printing and Robotics |
| **8**  Th: 10/20 | **(T2LM4)-**Statistical Process Control\*  **(T2LM5)-**Reliability and Design  Sample Problems Review | **Videos:**   * W. Edwards Deming * Honda and SPC * BMW and Quality |
| **9**  Th 10/27 | **(T2LM6)-**Learning Curves  **(T2LM7**) Total Quality Management  Sample problems solved  Quiz 2 review  Test 2 overview | **Videos:**   * The Lightbulb Conspiracy * The Patent for a Pig |
| **10**  Th: 11/3 | **Quiz 2 (in class) Closed notes**  Pretest 2 |  |
| **11**  Th: 11/10 | **Test 2 (due in class**).**Open Notes.** |  |