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| Week  | **OM 302 F22** **Thursday Section****Test 2 Roadmap 10/28/22** | Reference |
| **7**Th: 10/13 | **(T2LM1)-**Creativity and Innovation**(T2LM2)-**New Product Development Process\***(T2LM3)-**New Service Development Process* Design of Experience
* Self-service economy
* Quality and Design

In-class exercise | **Videos:*** Dr. Edvard DeBono
* Schwartz’s Deli
* Pizza Vending Kiosks
* IDEO-Deep Dive (process)
* 3-D printing and Robotics
 |
| **8**Th: 10/20 | **(T2LM4)-**Statistical Process Control\***(T2LM5)-**Reliability and DesignSample Problems Review | **Videos:*** W. Edwards Deming
* Honda and SPC
* BMW and Quality
 |
| **9**Th 10/27 | **(T2LM6)-**Learning Curves**(T2LM7**) Total Quality ManagementSample problems solvedQuiz 2 reviewTest 2 overview | **Videos:*** The Lightbulb Conspiracy
* The Patent for a Pig
 |
| **10**Th: 11/3 | **Quiz 2 (in class) Closed notes**Pretest 2 |  |
| **11**Th: 11/10 | **Test 2 (due in class**).**Open Notes.** |  |